

COVID -19: What we are doing at NBIN

As the Coronavirus situation remains ever-changing, National Bank Independent Network (NBIN) is committed to keeping our clients informed and updated of potential changes to the services we provide you.

To ensure you continue to receive the latest updates and have an opportunity to ask questions we are hosting a call every Friday at 12:00pm EST. Be sure to dial in! Call in details available on [NBIN COMPASS](#)¹

If you missed any of our previous call, or would like to listen to them again, recordings are available to NBIN clients on the [NBIN COMPASS](#) site.

For the latest updates and information about what we are doing at NBIN, including a comprehensive FAQ about COVID-19, please refer to COVID-19 Corner available on the [NBIN COMPASS](#) home page.

Staying Connected

The safety our employees, clients, business partners and community is our number one priority. The vast majority of the NBIN team is successfully working remotely. For our team members that continue to be in the office, extra precautions are being taken to ensure their health and safety, including extra cleaning, and social distancing.

Please continue to reach us via our 1-800 numbers, e-mail and/or [NBIN COMPASS](#)

Cybersecurity Tips

Following the outbreak of coronavirus (COVID-19) in several regions of the world, cybercriminals want to take advantage of it. Be vigilant! It's important to increase your attention and apply good cybersecurity practices to reduce the risk of fraud.

Be aware that this type of high-profile event is a golden opportunity for cybercriminals to send you and your clients phishing e-mails or fraudulent calls related to COVID-19. Take extra caution and be vigilant online, with e-mails and text messages and when receiving calls.

Stronger Together

These are unsettling times and we thank you for your business and the trust that you have placed in us. If you have any questions regarding NBIN's response to COVID-19 please do not hesitate to contact us.

We wish that you and your families stay healthy and safe during these uncertain times. We will get through this together.

Sincerely,



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[LinkedIn profile](#)



¹ Available only to National Bank Independent Network Clients. Login-required.